

Arnett LLC® Warranty, Refund and Return Policy

Arnett LLC® offers a Limited Lifetime Warranty for United States and Canada on Arnett branded Air Springs, Air Struts, Compressors, Coil Spring Conversion Kits and Arnett branded Adjustable Motorcycle Suspension Kits. Orders for Arnett branded products outside of the United States and Canada (**i.e., the European Union, Mexico, and the rest of the world**) come with a Limited Two-Year Warranty. Arnett offers a 30-Day Money Back Guarantee and a 90-Day Return Policy on unused and uninstalled products. Arnett offers a 30-Day Warranty on parts used in commercial vehicles. Improper use or installation is not a manufacturer's defect and is not covered by the warranty. The Arnett Warranty is non-transferable.

Arnett's automotive and motorcycle air suspension products are warranted to be free from defects in materials or workmanship for the warranty period from the date of purchase. Within this period, Arnett will, at its sole option, replace any components that fail in normal use. Such replacements will be made at no charge to the customer for parts, provided that the customer shall be responsible for any transportation and installation costs. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) normal wear and tear, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by improper installation; or (v) damage to a product that has been modified or altered without the written permission of Arnett LLC®.

The Warranties and remedies contained herein are exclusive and in lieu of all other warranties express, implied, or statutory, including any liability arising under any warranty of merchantability or fitness for a particular purpose, statutory or otherwise. This warranty gives specific legal rights, which may vary by jurisdiction.

In no event shall Arnett LLC® be liable for any incidental, special, indirect, or consequential damages, whether resulting from the use, misuse, or inability to use this product or from defects in the product. Some jurisdictions do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply.

Arnett retains the exclusive right to replace (with a new or newly remanufactured replacement product) the product or offer a full refund of the purchase price at its sole discretion. Such remedy shall be the sole and exclusive remedy for any breach of warranty.

To obtain warranty replacement, contact Arnett at 800-251-8993 during normal business hours for shipping instructions and an RMA (Return Material Authorization) tracking number. Securely pack the product and a copy of the original sales receipt, which is required as the proof of purchase for warranty repairs. Write the RMA tracking number clearly on the outside of the package. Send the product, freight charges prepaid, to Arnett LLC at 100 Sea Ray Drive, Merritt Island, FL 32953.

Arnett LLC – 100 Sea Ray Drive – Merritt Island, FL 32953
www.ArnettInc.com Phone: 800-251-8993 321-868-3016 Fax: 321-868-3703